

# Booking information, Terms and Conditions (Disclaimer).

Our liabilities are defined according to the Norwegian legislation.

Claims must therefore be raised before the court in Tromsø.

## 1. Bookings, travel documents and payment:

Reservations/bookings must be in writing directly to our office.

Our prices are in NOK and include taxes (VAT).

We only accept reservations/bookings "on request".

We do not operate with allotment or longterm reservations. Reservation possible for max 10 days.

Lauklines Kystferie requires a deposit of 25% of the total cost within 10 days after booking, to confirm your reservation. Full payment is due to Lauklines Kystferie 30 days prior to arrival or activities will be cancelled. Bookings within 6 weeks before arrival require full payment immediately.

Payment should be done by bank transference (SWIFT) or by paying received invoice. If payment is not at Lauklines Kystferie's account one week prior to your arrival, your order will be cancelled.

## 2. Seasonregulations:

### Medio April – Medio September:

Only possible to book rental boat or cabin for 3 or more days/nights.

### Medio September – Medio April:

No rental boats available. Possible to book cabin for 1 or more nights.

## 3. Cost of rental for Cabin and Boats:

Our prices are stated in NOK (Norwegian crowns) and covers the rent of the holiday house including bed-clothes, towels, end cleaning, freezer, electricity, heating, warm and cold water. Costal of boat includes outboard-motor and life vest, but not petrol. Petrol has to be paid after consumption.

## 4. Arrival and Departure for cabins:

The period of tenancy starts on the day of arrival after 15.00 and ends on the day of departure at the latest 11.00 (Boats latest 08.00). As long as nothing else is agreed upon, the arrival must be before 22.00 on the first day of the tenancy period.

## 5. Number of guests in Cabin

The cabins are equipped and designed for max 6 persons.

## 6. Customers liabilities:

The customer is obligated to compensate for any possible damage to property, e.g. the rented premises with its furniture, boats, boat-engines, tools, equipment etc. and has an equal responsibility for any damage caused by other persons participating in the rent, or any other persons that the lodger allows access to the premises.

Lauklines Kystferie makes a reservation on your creditcard by renting boat or house. **Bring your Visa or Mastercard/Eurocard by Check-in.** If the customer returns the boat and house without damage etc. we release the reservation made on the card.

## 7. Cancellations:

All cancellations must be in writing.

Cancellations will be charged as follows:

Until 60 days before arrival: 0,- NOK

59 - 31 days before arrival: 25% of the total.

30-15 days before arrival: 50% of total amount

14 days and less: 100% of total amount, no refund.

## 8. Price and Itinerary changes:

We reserve the right to change prices due to conditions beyond our control. Prices may change with or without notice. Conditions for changes could be alteration in prices from our suppliers, increase in taxes from government etc. Itineraries are subject to change or being cancelled if unforeseen matters occur.

## 9. Responsibility and liability:

Lauklines Kystferie and its owner accept no responsibility or liability for matters that may occur during stay, travelling or participating in activities delivered by us. We accept no responsibility for damages, injuries, accidents or delays beyond the control of Lauklines Kystferie. It is necessary that guests release Lauklines Kystferie from all claims for damage or loss of baggage, from death and injuries and from delays caused by suppliers of accommodation, transportation, food, beverages and activities.

## 10. Force Majure:

Lauklines Kystferie shall not be liable for delays or cancellations caused by Force Majure such as; strike, lock out, or collisions, fire and damage on buses, trains, ferries or planes. We accept no responsibility or liability of war, terrorism, diseases or any conditions beyond our control.

## 11. Cancellation and Delayed tours:

Lauklines Kystferie reserves the right to cancel or postpone tours or activities due to matters out of our control. We will not be held responsible for any loss to guests in matter of such cancellations. If cancellations should occur, Lauklines Kystferie will refund the total cost of the tour or activity, except if there are any fees or taxes which must be paid under any circumstances. Fishing activities may be cancelled due to too high waves in the sea, such cancellations could happen the same day as the activity take part. Lauklines Kystferie will offer another activity as a supplement, or the possibility to participate on a fishingtrip the following day.

## 12. Participation in Activities:

Activities will be arranged as long as it is possible weather wise. Lauklines Kystferie will not accept cancellations of activities from participants simply because it is clouded, raining, snowing or a little windy. Lauklines Kystferie does not guarantee that participants in Northern Lights activities and Midnight sun activities will actually see these phenomena. Winter activities can be cancelled by our suppliers if snow or ice conditions are not right/ safe.

## 13. The Tour Guarantee Regulations:

Lauklines Kystferie cover Regulations Relating to Tour Guarantee and the Establishment of the Tour Guarantee Fund.